

GOODS RETURN & CLAIM NOTICE FORM

Company		Phone
Street		Fax
City	Post code	E-mail
Contact		

RETURN REASON

<input type="checkbox"/> Credit Note	<input type="checkbox"/> Goods not returned: for information only
<input type="checkbox"/> Repair	<input type="checkbox"/> No warranty repair

Qty	Product Description	Serial Number (S/No.)
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DEFECT

<input type="checkbox"/> Noise level	<input type="checkbox"/> Lubricant leakage
<input type="checkbox"/> Failed operation	<input type="checkbox"/> Exterior damages (housing, covers, shafts, etc.)
<input type="checkbox"/> Incorrect order processing	<input type="checkbox"/> Incorrect shipping
<input type="checkbox"/> Goods not ordered	<input type="checkbox"/> Goods incorrectly ordered
<input type="checkbox"/> Other	
Defect specification	

DEFECT IDENTIFICATION

<input type="checkbox"/> a) At goods receipt / From warehouse	<input type="checkbox"/> b) At goods inspection
<input type="checkbox"/> c) On operation (after hours/days from receipt)	

p.t.o. and fill Section #2 if box (c) is ticked

GOODS RETURN AUTHORIZATION (reserved to Varvel)

Authorization No.	(to state on Return Delivery note)
Signature	Date

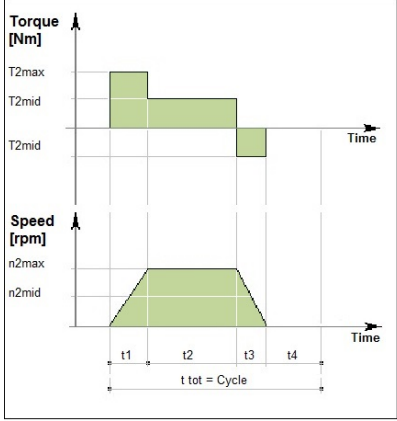
APPLICATION AND WORKING INFORMATION

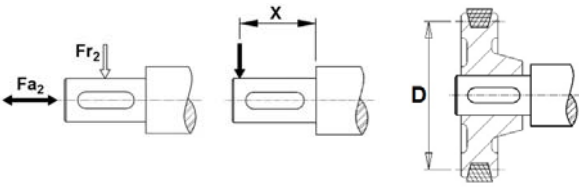
Section #2 to fill only if previous box (c) is ticked

APPLICATION (not exhaustive and for information only)				
<input type="checkbox"/> Agitator	<input type="checkbox"/> Mixer	<input type="checkbox"/> Shifting	<input type="checkbox"/> Rotary Table	<input type="checkbox"/> Other
Lifter:	<input type="checkbox"/> Winch	<input type="checkbox"/> Pinion	<input type="checkbox"/> Screw	
Conveyor:	<input type="checkbox"/> Belt	<input type="checkbox"/> Chain	<input type="checkbox"/> Roller	

MOUNTING
Catalogue mounting position

MOTOR SPECIFICATIONS				
Motor:	<input type="checkbox"/> Three-ph.	<input type="checkbox"/> Single-ph.	<input type="checkbox"/> Brushless	<input type="checkbox"/> Other
	Power [kW]	Poles	Speed [rpm]	<input type="checkbox"/> Duty (S1, S3, etc.)
Brake:	<input type="checkbox"/> Holding	<input type="checkbox"/> Emergency	<input type="checkbox"/> Operation	<input type="checkbox"/> Duty Cycle
	Voltage:	<input type="checkbox"/> AC [V]	<input type="checkbox"/> DC [V]	<input type="checkbox"/> Braking torque [Nm]
	<input type="checkbox"/> Brake release			

DUTY CYCLE	
<p>Torque [Nm]</p> <p>$T_{2\ max}$ acceleration</p> <p>$T_{2\ mid}$ operation</p> <p>$T_{2\ mid}$ deceleration</p> <hr/> <p>Speed [rpm]</p> <p>$n_{2\ max}$ maximum</p> <p>$n_{2\ mid}$ average</p> <hr/> <p>Time [sec.]</p> <p>t_1 acceleration</p> <p>t_2 operation</p> <p>t_3 deceleration</p> <p>t_4 pause</p> <hr/> <p>Cycle [sec.]</p> <p>$t_{tot} = t_1 + t_2 + t_3 + t_4$</p> <p>Cycles per hour [Nos] = $3600/t_{tot}$</p>	 <p style="text-align: center;">Operation [hrs/day]</p>

EXTERNAL LOADS	
<p>Fr_2 Radial load (OHL) [N]</p> <p>or T_2 Nominal output torque [Nm]</p> <p>& D Transmission diameter [mm]</p> <p>& x Distance from shoulder [mm]</p> <hr/> <p>Fa_2 Axial load [N]</p> <hr/> <p>J_2 Moment of inertia [kgm^2]</p> <p>Transmission <input type="checkbox"/> Gear: tooth No. & module</p> <p><input type="checkbox"/> Chain sprocket: tooth No.</p> <p><input type="checkbox"/> V-belt pulley: diameter</p> <p><input type="checkbox"/> Cog belt pinion: diameter</p>	

ENVIRONMENT - Standard conditions : Indoor, T_{amb} -5°C / +40 °C, Altitude max. 1000 metres above sea level			
<input type="checkbox"/> Outdoor	<input type="checkbox"/> Ambient temp. [°C]	<input type="checkbox"/> Altitude a.s.l. [m]	<input type="checkbox"/> ATEX
Environment: <input type="checkbox"/> Dusty <input type="checkbox"/> Corrosive			

ANCILLARY OPTIONS	
<input type="checkbox"/> Motor thermal probe	<input type="checkbox"/> Built-in torque limiter @ [Nm]
<input type="checkbox"/> Software parameter to read output torque or current: state value	
Other	

REPAIR FORM

CUSTOMER DETAILS (*)

Name:

Contact person Mr./Ms.:

Phone: **E-mail:**

General conditions:

1. CHARGES

No charges shall be applied to material accepted under warranty.

A charge shall be applied to cover the inspection of products returned for repair outside warranty and for which the repair offer is turned down. This charge may vary from 50 euros upwards depending on the size of the unit.

It does not include shipping costs. The charge shall not be applied if the repair offer is accepted. If 10 working days pass after the issue of the repair offer and/or inspection report without any response from the customer, the material shall be returned without repair and the above charge shall be applied.

2. NECESSARY DOCUMENTS

VARVEL S.p.A. shall only accept material provided it is accompanied by the necessary Return Authorization and by this Repair Form, duly compiled and returned to VARVEL's *After Sales Service* (support@varvel.com). The Repair Form and the Transport Document must be attached to the returned package.

3. ACCEPTANCE OF RETURNED MATERIAL

Varvel S.p.A. shall only accept returned material provided:

- all accessories and/or organs of transmission installed after the original supply have been removed (e.g. input or output couplings, pulleys, pinions, etc.);

- the material is not excessively dirty or covered in unidentified or potentially hazardous substances.

If material fails to satisfy these requirements, Varvel shall have the right to return it to the customer and apply the charge established in point 1 above.

4. SHIPPING OF REPAIRED MATERIAL

Repaired products shall be shipped back to the customer along with all replaced components to prove that the work has been done.

On explicit authorization from the customer, replaced components shall be retained to avoid the shipment of excess material or unusable parts.

I accept the above conditions in full.

Place and date (*): _____ , _____

Customer's stamp and signature ()*